

# **University Vision Centre**

## **COVID –19 Safety Protocol**

We know that many of you have concerns about having your eyes checked during this unprecedented COVID-19 Pandemic. We understand your concerns and want to take this opportunity to reassure you that University Vision Centre is following all the measures recommended by the Center for Disease Control, the American Optometric Association and the Texas Board of Optometry to keep all our patients and staff as safe as possible. The following are a few of the steps we are taking to maintain the highest levels of safety.

1. Use of a face mask is required
2. We have air purifiers with HEPA filters and powerful UV-C lights that filter out and kill 99.9% of viruses and bacteria in all exam rooms and preliminary testing areas.
3. Contactless forms are available and can be submitted without the need to print them.
4. We are able to accept contactless payments via smartphone.
5. To help minimize the spread of the virus, we check your temperature and ask you to sanitize your hands upon arrival.
6. We ask all patients to fill out a wellness questionnaire using a contactless form sent via email or text.
7. We sanitize every area you come in contact with before and after your visit. We ask that only the patient is allowed in the office for their exams. The only exception is if the patient is a minor or a patient that physically requires assistance.
8. We have minimized the number of people in all departments in our office at any given time.
9. Because we are fortunate to have a large office, we can maintain proper social distancing. In most cases, patients may be asked to wait in their vehicles if the office is approaching capacity. A system for tracking and monitoring is in place and patients will be notified to enter the office via text of phone.
10. All clinical areas and equipment are sanitized before and after each patient, including chairs and countertops. Clinical equipment which will come into contact with a patient will be sanitized when the patient is present and watching.
11. All frames on display have been sanitized. If a frame is touched or taken from a display, it is placed in a receptacle for sanitizing prior to its return to the display case.

Thank you for your understanding and patience as we do all we can to make your visit as comfortable and safe as possible. We look forward to providing you the best care for all your eyecare needs.